

Children First - Blacktown Road Children's Centre 2 Weeks Free Promotion Terms and Conditions

1. About the offer

The 2 Weeks Free Promotion gives eligible new families a credit equal to up to two weeks of their out-of-pocket fees for their child's permanent booked days at Children First - Blacktown Road Children's Centre. The credit is applied after the child has completed six consecutive weeks of care and all promotion conditions have been met. Places are limited and subject to availability.

2. Who is eligible?

To be eligible for this promotion:

- This offer is available to new families only. A new family is one that has not had a child enrolled at any Children First service in the past 12 months.
 - The child must be enrolled at Children First - Blacktown Road Children's Centre.
 - The child must start care on or before 17 July 2026.
 - The child must remain enrolled in their permanent booked days for six consecutive weeks from their start date.
 - The family's account must remain up to date.
 - The enrolment must be for permanent booked days.
 - Families transferring from another Children First service are not eligible.
 - Staff members are not eligible for this promotion.
 - The promotion applies per child, meaning each eligible child may qualify separately.
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3. Promotion dates and enrolment requirements

To take part in the promotion, families must complete the [waitlist form](#) and pay the non-refundable \$50 administration fee during the promotion period:

11:00am to 2:00pm on Saturday, 27 June 2026

To finalise enrolment, families must also complete and submit the online enrolment form, supporting documents and bond payment by:

Friday, 3 July 2026

The child must commence care on or before:

Friday, 17 July 2026

Enrolments are subject to availability. If there are no places available, a family may join the waitlist, but joining the waitlist does not guarantee a place or eligibility for the promotion.

4. How the credit works

The promotional credit is equal to up to two weeks of the family's out-of-pocket fees for the child's permanent booked days.

Out-of-pocket fees are the fees payable by the family after Child Care Subsidy, Start Strong funding, or any other government subsidy or fee relief has been applied.

For example, if a child is enrolled for two permanent days per week, the credit will be based on two permanent booked days per week for two weeks.

The credit will be applied to the family's account within 14 business days after the child completes the six consecutive week qualifying period.

5. What is not included?

The promotional credit does not apply to:

- Administration fees
- Bond payments
- Additional or casual days
- Fees outside the child's permanent booked days
- Any other charges not related to the child's permanent booked days

The credit cannot be:

- Exchanged for cash
 - Refunded
 - Transferred to another child or family
 - Used with another offer, promotion, discount or fee waiver
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6. Changes to booked days

The credit is based on the child's permanent booked days.

If a family reduces their child's permanent booked days during the six-week qualifying period, the credit may be recalculated based on the reduced booking pattern.

Children First may adjust or decline the credit if changes to booked days appear to be made for the purpose of increasing the promotional benefit.

7. Absences during the qualifying period

Approved absences, including allowable CCS absences, may count towards the six-week qualifying period, as long as the child remains enrolled in their permanent booked days and all applicable fees remain payable.

Children First will determine whether absences count towards the qualifying period.

8. When the offer will no longer apply

- The child's enrolment is cancelled before the six-week qualifying period is completed.
 - The child stops attending care before the six-week qualifying period is completed.
 - The family's account is not up to date when the credit is due to be applied.
 - The child does not commence care on or before 17 July 2026.
 - The family does not meet the eligibility requirements.
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9. Standard enrolment terms

All standard Children First enrolment terms and conditions continue to apply.

The Centre Manager will confirm eligibility and apply the credit once all promotion conditions have been met.

Children First may verify information provided as part of the enrolment process.

Children First will make the final decision about eligibility for this promotion.

Children First may amend, suspend or end the promotion where reasonably necessary.

10. Privacy

No additional personal information is collected for this promotion.

Any personal information provided as part of the standard enrolment process will be managed in line with the [Growing Potential Privacy Policy](#).

11. Contact

For any questions about the 2 Weeks Free Promotion, please contact your Centre Manager or email blacktownrd@childrenfirst.asn.au

12. Promoter

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